

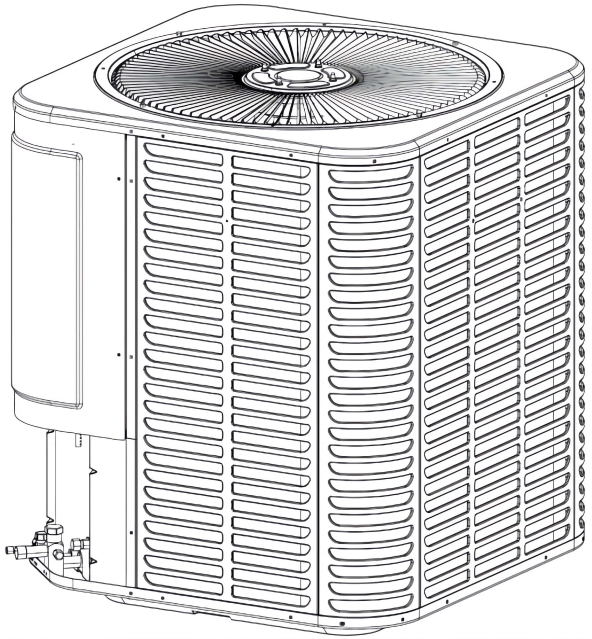


Making your home Green & Smart

Installation Manual

Inverter Ducted Split

2-5 Ton R-410A Heat Pump



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NOTE: Appearance of unit may vary.

Installation must be performed in accordance with the requirements of NEC and CEC by authorized personnel only.





All phases of this installation must comply with National, State and Local Codes.

This document is customer's property and is to remain with this unit. Please return it to customer with service information upon completion of work. These instructions do not cover all variations in systems or provide for every possible contingency to be met in connection with the installation. Should further information be desired or should particular problems arise which are not covered sufficiently for the purchaser's purposes, the matter should be referred to your installing dealer or local distributor.

1. Safety

Read the following safety instructions before installing the unit or doing servicing work.

 **WARNING** may cause personal death or serious injury.

 **CAUTION** may lead to injury or structural damage under some conditions.



WARNING

HAZARDOUS VOLTAGE

Failure to follow this warning could result in property damage, severe personal injury, or death.

Disconnect all electric power, including remote disconnections before servicing. Follow proper lockout/tagout procedures to ensure the power cannot be inadvertently energized.

REFRIGERANT OIL

Any attempt to repair central air conditioner and heat pump products may result in property damage, severe personal injury, or death.

These units use R-410A refrigerant which operates at 50~70% higher pressures than R-22. Use only R-410A approved service equipment. Refrigerant cylinders are painted a “Rose” color to indicate the type of refrigerant and may contain a “dip” tube to allow for charging of liquid refrigerant into the system.

All R-410A systems with variable speed compressors use a **PVE oil** that readily absorbs moisture from the atmosphere. To limit this “hygroscopic” action, the system should remain sealed whenever possible. If a system has been open to the atmosphere for more than 4 hours, the compressor oil must be replaced. Never break a vacuum with air and always change the driers when opening the system for component replacement.

PVE oil is not just a lubricant but also a great solvent! It will quickly move any contaminants from the old line sets and plug up components like TXV, strainer and service valves. When replacing R-22 system with a new R-410A system, use flush (e.g. Rx11) to remove the old mineral oil, sludge, moisture, acid and other contaminants out of the system.

SERVICE VALVES

Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage.

Extreme caution should be exercised when opening the liquid service valve. Turn valve stem counterclockwise only until the stem contacts the rolled edge. No torque is required.

BRAZING REQUIRED

Failure to inspect refrigerant lines or use proper service tools may result in equipment damage or personal injury. If using existing refrigerant lines, make sure that all joints are brazed, not soldered.

HIGH CURRENT LEAKAGE

Failure to follow this warning could result in property damage, severe personal injury, or death.

Grounding is essential before connecting electrical supply.



CAUTION

AUTHORIZED PERSONNEL ONLY

This information is intended for use by individuals possessing adequate backgrounds of electrical and mechanical experience. Any attempt to repair central air conditioner or heat pump products may result in personal injury and/or property damage.

INDOOR UNIT REQUIREMENT

It is recommended to equip indoor units with adjustable TXV/EEV for R-410A heat pump.

The model of TXV/EEV should be suitable for the system capacity and should be with internal check valves for heat pump, which can be verified to work properly by checking superheat in cooling.

No micro channel coil shall be used for heat pump.

Micro channel coils are suitable for cooling only system.

HOT SURFACE

May cause minor to severe burning.

Failure to follow this caution could result in property damage or personal injury.

Do not touch top of compressor.

GROUNDING REQUIRED

Failure to inspect or use proper service tools may result in equipment damage or personal injury. Reconnect all grounding devices. All parts of this product that are capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, it must be returned to their original position and properly fastened.

CONTAINS REFRIGERANT

Failure to follow proper procedures can result in personal illness or injury or severe equipment damage. System contains oil and refrigerant under high pressure. Recover refrigerant to relieve pressure before opening the system.

2. Unit Location Considerations

2.1 Inspect Units

Units are packaged for shipment to avoid damage during normal transit and handling. It is the receiving party’s responsibility to inspect the equipment upon arrival. Any obvious damage to the carton box should be reported on the bill of lading and a claim should be filed with the transportation company, and the factory should be noticed.

All units should be stored in the factory shipping carton with internal packaging in a dry place until installation. Carefully remove the packaging and inspect for hidden damage. Any hidden damage should be recorded and the factory should be notified. The gauge port can be used to check the refrigerant charge has been retained during shipment.

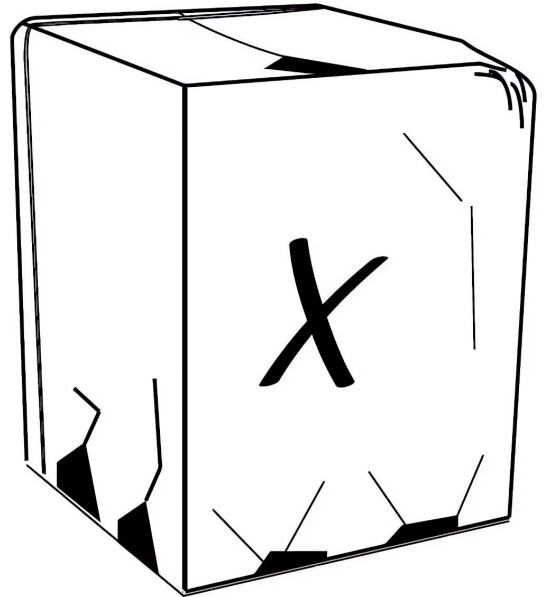


Fig 2-1 Check damage

2.2 Unit Dimensions

Two models sharing the same chassis are suit for most residential air conditioner and heat pump applications.

Table 2-1 Condensing unit dimensions

Unit Dimensions	
Model	H x W x D (Inches)
2436	24-15/16 x 29-1/8 x 29-1/8
4860	33-3/16 x 29-1/8 x 29-1/8

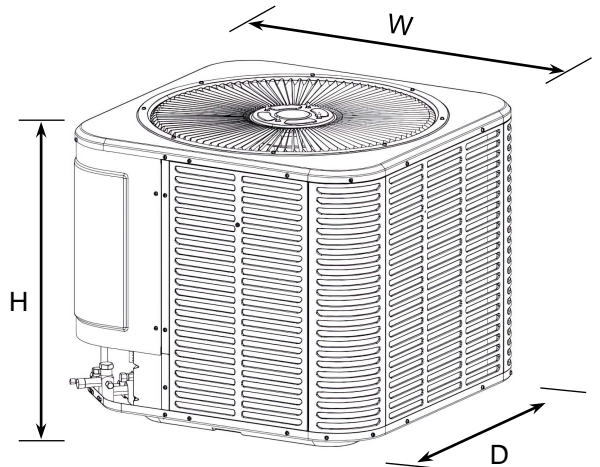


Fig 2-2 External dimensions

2.3 Location Restrictions

Exposure to a corrosive environment may shorten the life of the equipment, corrode metal parts, and/or negatively affect unit performance. Corrosive elements include, but are not limited to: sodium chloride, sodium hydroxide, sodium sulfate, and other compounds commonly found in ocean water, sulfur, chlorine, fluorine, fertilizers, and various chemical contaminants from industry/manufacturing plants. If installed in areas which may exposed to corrosive environments, special attention should be given to the equipment placement and maintenance.

- Lawn sprinklers/waste water should not spray directly on the unit cabinet for prolonged periods.
- In coastal areas: The outdoor unit should be installed at a location that is at least 1000 feet away from the coast and on the side of the building that is farthest from the coast.

Installation Clearance Requirement

Ensure the top discharge area is unrestricted for at least **60 inches** above the unit.

Do not locate condensing unit near bedrooms because normal operational sounds may be annoying. Position unit to allow adequate space for unobstructed airflow, wiring, refrigerant lines, and serviceability.

Allow a minimum of 12 in. clearance on one side of access panel to a wall and a minimum of 24 in. on the adjacent side of access panel. **Maintain a distance of 24 in. between units.**

Avoid to install near bedrooms

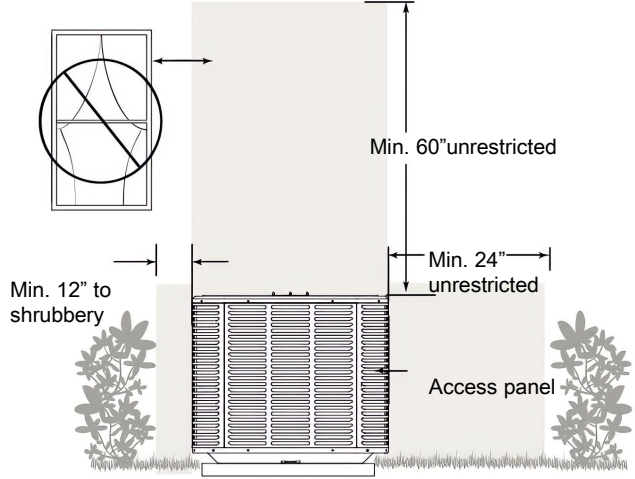


Fig 2-3 Clearance requirement

Position unit so water, snow, or ice from roof overhang cannot fall directly on unit.

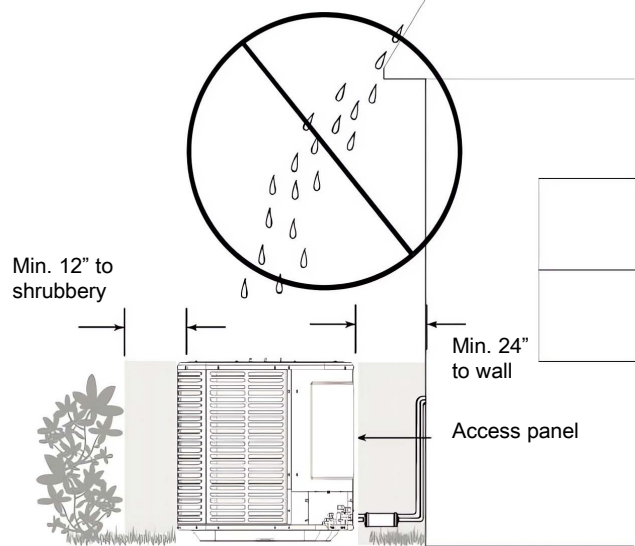


Fig 2-4 Unit location

Cold Climate Considerations

Precautions must be taken for units being installed in areas where snow accumulation and prolonged below-freezing temperatures occur.

Elevate unit per local climate and code requirements.

- Where snowfall is anticipated, raise the unit above the base pad to prevent ice buildup and coil damage. Mount the unit high enough to be above the average accumulated area snowfall.
- If unit must be elevated because of anticipated snowfall, secure unit and elevating stand such that unit and/or stand will not tip over or fall off.

A snow drift barrier should be installed around the unit to prevent a build-up of snow on the unit sides.

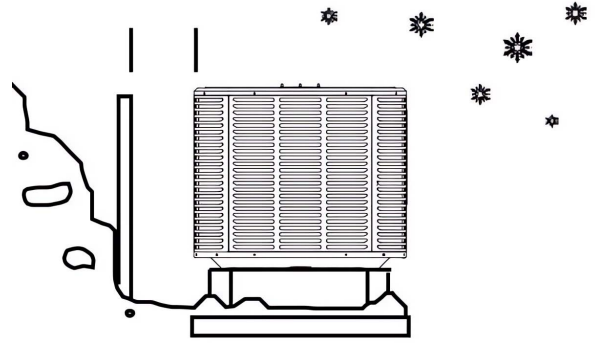


Fig 2-5 Consideration to prevent refreezing

Snow Guard Kit Cautions

No kit shall damage the top panel of condensing unit.

- Main control board (MCB) will be damaged due to the rainwater flow into the control box.
- The condensing coil will be broken resulting in refrigerant leak.

In areas prone to blizzards and freezing rain, it is advisable to install a snow guard for added protection.

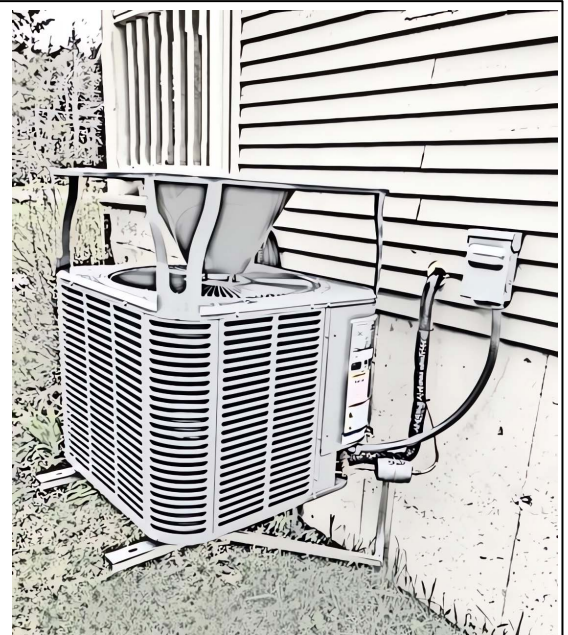


Fig 2-6 Snow Guard Kit

3. Position the Unit

When mounting the unit on a roof, be sure the roof will support the unit's weight obtained from nameplate.

Properly selected isolation is recommended to prevent sound or vibration transmission to the building structure. If elevating a unit on a flat roof, use 4" x 4" or equivalent stringers positioned to distribute unit weight evenly and prevent noise and vibration.

When installing the unit on a support pad, such as a concrete slab, consider the following:

- The pad must be 1~2" larger than the unit on all sides.
- The pad must be separated from any structure.
- The pad must be level.
- The pad must be high enough above grade to allow for drainage.
- The pad location must comply with National, State and Local codes.

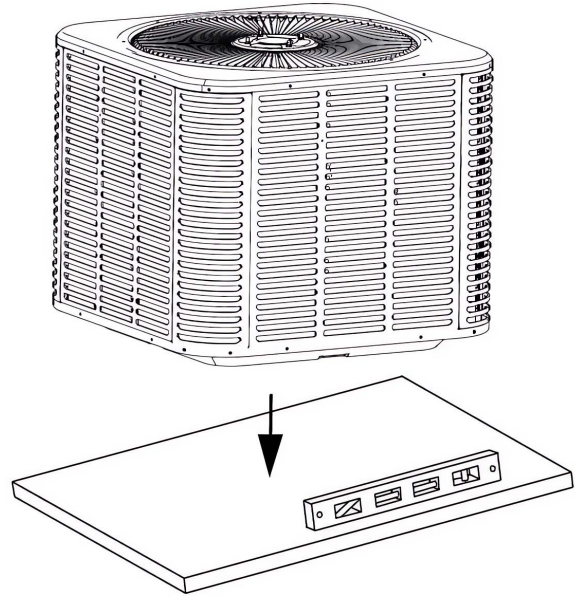


Fig 3-1 Position the unit on pad

IMPORTANT NOTE:

These instructions are intended to provide a method to tie-down unit to cement slab as a securing procedure for high wind areas. Check local codes for tie-down methods and protocols.

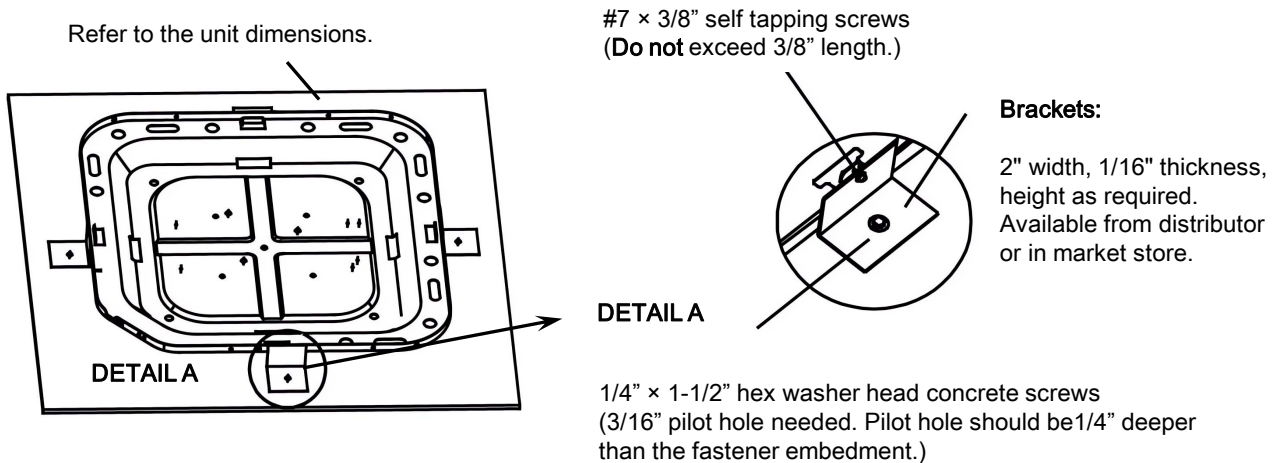


Fig 3-2 Fasten the condensing unit

4. Refrigerant Line Considerations

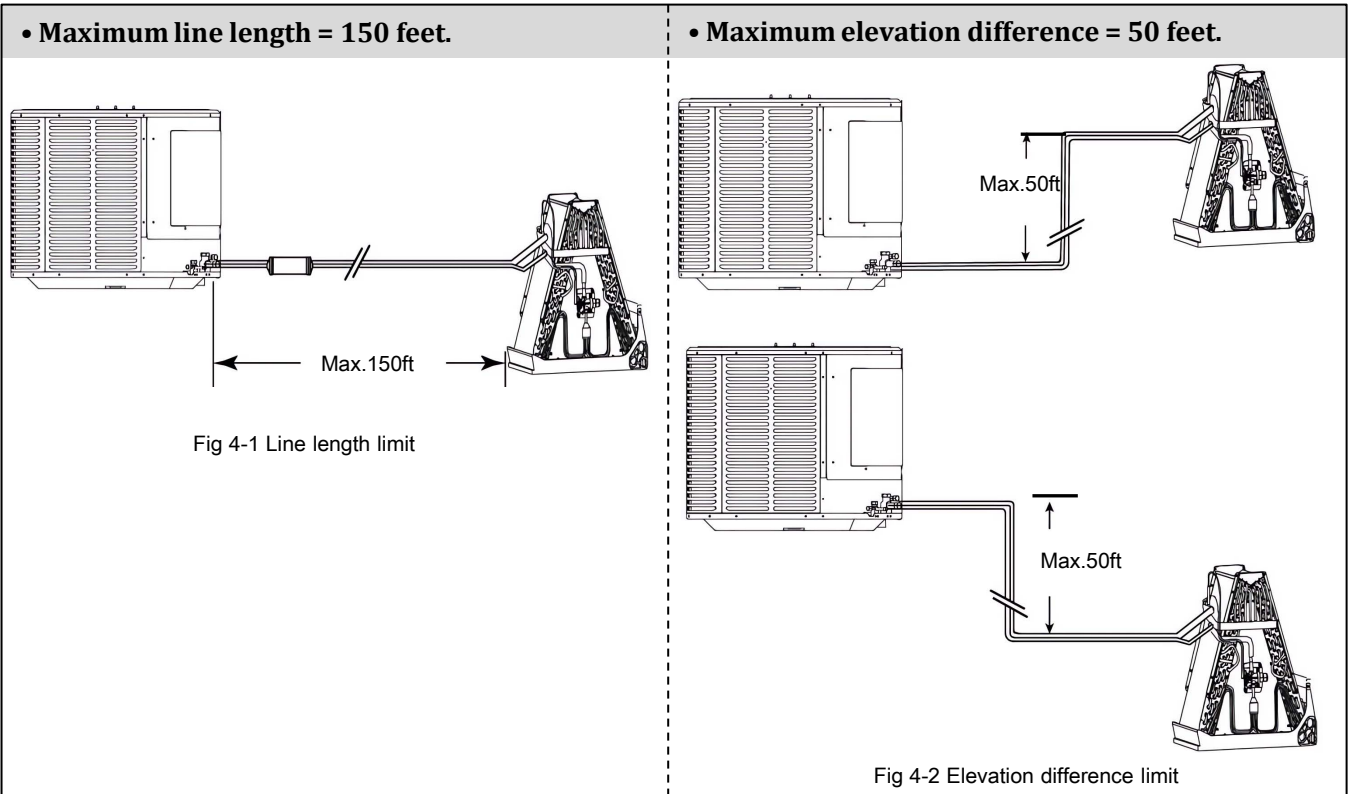
4.1 Refrigerant Line Limits

Use only the line sizes indicated in below table and determine required line length. If the suction line sets are greater than 50 feet, do not use a larger suction line than recommended.

Table 4-1 Line sizes and maximum length

Model	Liquid Line	Suction Line	Total Equivalent Length (FT)					
			25	50	75	100	125	150
	Dimensions in inches		Maximum Elevation Difference (FT)					
2Ton	3/8 Std.	3/4 Std.	25	50	45	40	30	25
	1/4 Opt.	5/8 Opt.	25	50	40	30	30	25
3Ton	3/8 Std.	3/4 Std.	25	50	50	50	35	25
	1/4 Opt.	5/8 Opt.	25	50	45	40	35	25
4Ton	3/8	7/8 Std.	25	50	50	40	30	25
		3/4 Opt.	25	50	50	40	30	25
5Ton	3/8	7/8 Std.	25	50	50	40	30	25
		3/4 Opt.	25	50	50	40	30	25
		1-1/8 Opt.	25	40	N/A	N/A	N/A	N/A

Std.: Standard line size; **Opt.:** Optional line size; **N/A:** Application not recommended



4.2 Refrigerant Line Insulation

The suction line must always be insulated.

DO NOT allow the suction line and liquid line to come in direct (metal to metal) contact.

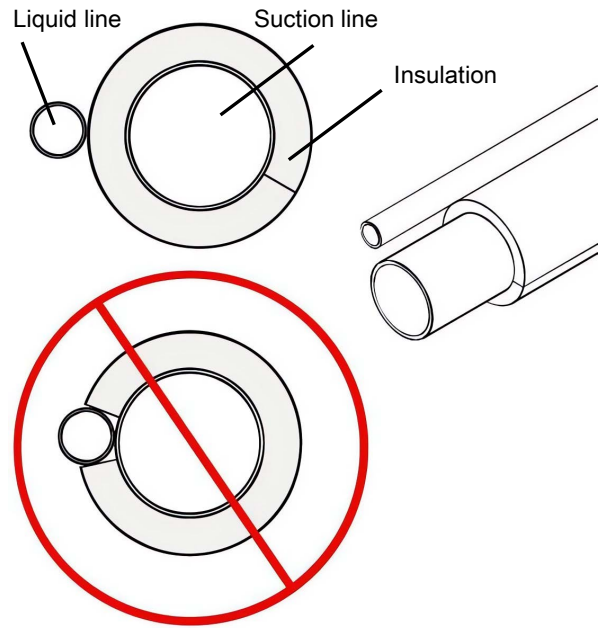


Fig 4-3 Line insulation

4.3 Reuse Existing Refrigerant Lines

⚠ CAUTION

If using existing refrigerant lines, make sure that all joints are brazed, not soldered.

For retrofit applications where the existing refrigerant lines will be used, the following precautions should be taken:

- Ensure that the refrigerant lines are the correct size according to Table 4-1. It's not recommended to use suction line bigger than standard size, in which will result poor oil return for inverter compressor.
- Ensure that the refrigerant lines are **free of leaks, acid and mineral oil**. When replacing R-22 system with a new R-410A system, be sure the existing lines can endure R-410A pressure which is 50~70% higher than R-22 system. Use flush (e.g. Rx11) to remove the old mineral oil, sludge, moisture, acid and other contaminants out of the line set.

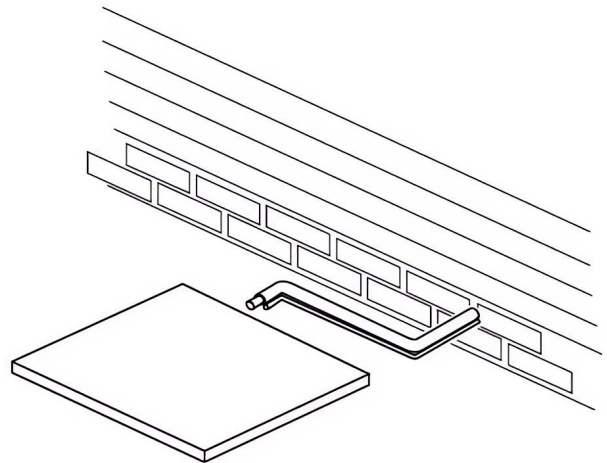


Fig 4-4 Use existing refrigerant lines

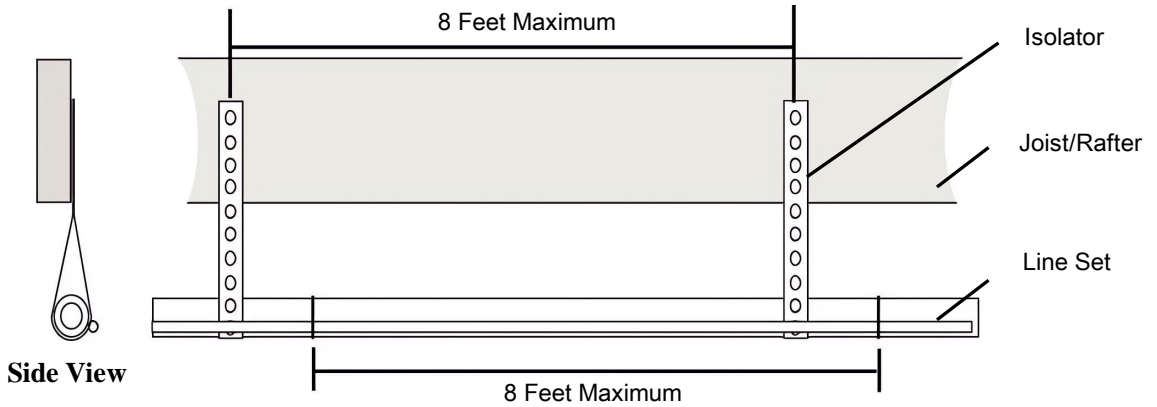
IMPORTANT:

The manufacturer recommends installing only approved matched indoor and outdoor systems. All of the manufacturer's split systems are AHRI rated with TXV indoor units. **Some of the benefits of installing approved matched indoor and outdoor split systems are maximum efficiency, optimum performance and the best overall system reliability.**

5. Refrigerant Line Routing

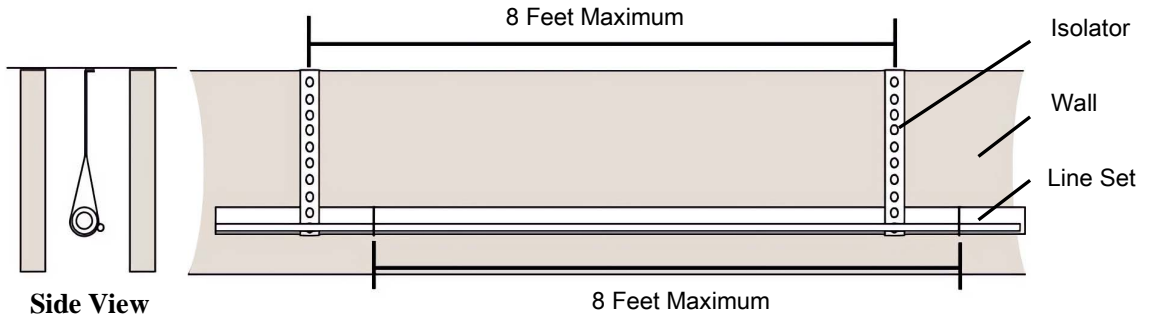
Comply with National, State, and Local Codes when isolating line sets from joists, rafters, walls, or other structural elements. Take precautions to prevent noise within the building structure due to vibration transmission from the refrigerant lines. For Example:

- Use isolation type hangers when the refrigerant lines have to be fastened to floor joists or other framing.
- Isolation hangers should also be used when refrigerant lines traverse stud spaces or enclosed ceilings.
- Where the refrigerant lines pass through a wall or sill, it should be insulated and isolated.
- Isolate the lines from all ductwork.
- Minimize the number of 90° turns.



Secure suction line from joists using isolators every 8 ft. Secure liquid line directly to insulated suction line using tape, wire, or other appropriate method every 8 ft.

Fig 5-1 Isolation from Joist/Rafter



Secure suction line using isolators every 8 ft. Secure liquid line directly to insulated suction line using tape, wire, or other appropriate method every 8 ft.

Fig 5-2 Isolation in wall spaces

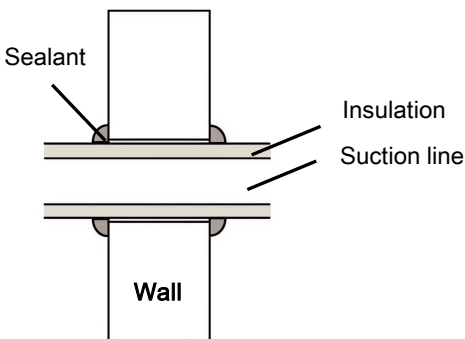


Fig 5-3 Isolation through wall

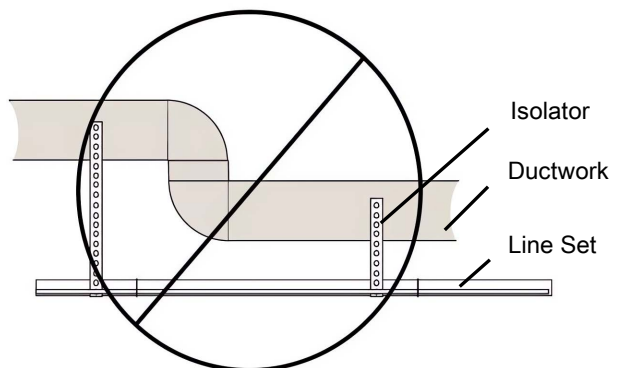


Fig 5-4 DO NOT hang line sets from ductwork

6. Refrigerant Line Brazing

Refer to below figures marked with digital number for line brazing procedures. Every figure is corresponding to the following illustrations.

1. Remove caps or plugs. Use a tool to deburr the line ends. Clean both internal and external surfaces of the tubing using an emery cloth.
2. Remove the pressure tap cap from both service valves.
3. Purge the refrigerant lines and indoor coil with **dry nitrogen** from gas service valve.
4. Wrap a wet rag around the service valve body to avoid heat damage and continue the dry nitrogen purge. Braze the refrigerant lines to the service valves. Install a **bidirectional filter drier (NO active alumina allowed)** in liquid line to protect the heat pump. Do not remove the wet rag until all brazing is completed.
5. Put the pressure tap caps back after the service valves cooled down.

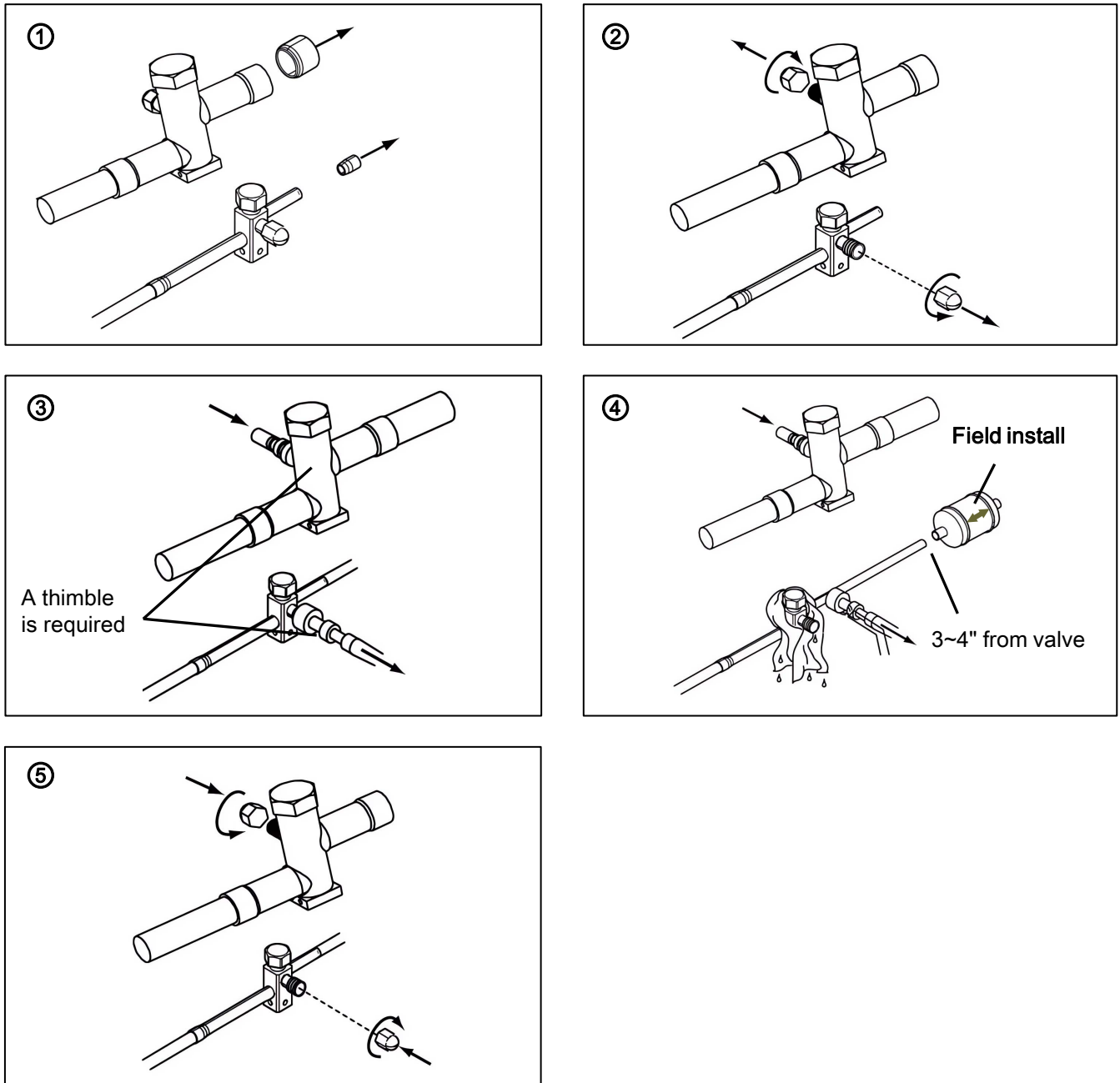


Fig 6-1 Refrigerant line brazing work

7. System Leak Check

Leak check is required for the brazed line connections.

1. Pressurize the brazed refrigerant lines and indoor coil to at least 450 PSIG using dry nitrogen.
2. Wait for 10 minutes without a drop in pressure.
3. Check for leaks by using a soapy solution or bubbles at each brazed location.

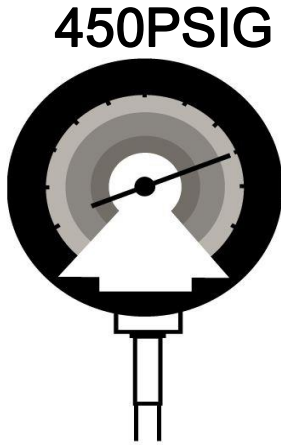


Fig 7-1 Charge dry nitrogen to the system

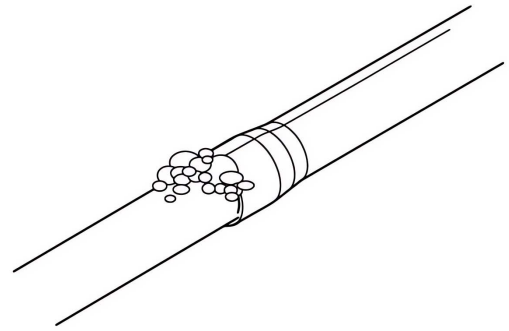


Fig 7-2 Leak check

8. Evacuation

Do not open the service valves until the leak check and evacuation are complete.

1. The vacuum should be pulled for at least 45 minutes.
2. Evacuate until the micron gauge reads less than 350 microns, then close the valve to the vacuum pump.
3. Evacuation is complete if the micron gauge does not rise above 500 microns in 10 minutes.

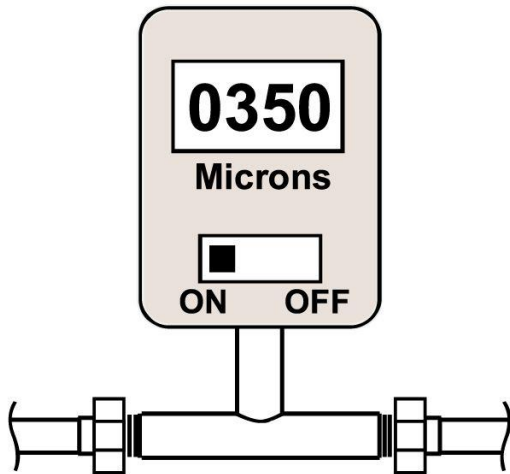


Fig 8-1 Evacuation the refrigerant system

9. Service Valves

Leak check and evacuation must be completed before opening the service valves.

The gas service valve must be opened BEFORE opening the Liquid Service Valve!

1. Remove service valve cap.
 2. Fully insert hex wrench into the stem and counterclockwise until valve stem just touches the rolled edge (approximately five turns.)
 3. Replace and tighten the valve stem cap to prevent leaks. Additional 1/6 turn may be required.
- Repeat 1 to 3 for Liquid Service Valve.

⚠ WARNING

Extreme caution should be exercised when opening the Liquid Service Valve. Turn counterclockwise until the valve stem just touches the rolled edge. No torque is required.

Failure to follow this will result in abrupt release of system charge and may lead to personal injury and /or property damage.

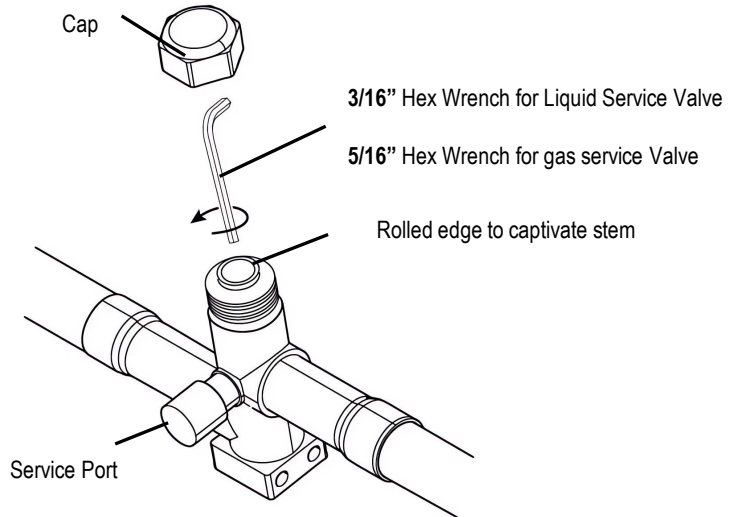


Fig 9-1 Open the service valves

10. Electrical – Low Voltage

10.1 Low voltage wire requirement

Define the maximum length of low voltage wiring from condensing unit to indoor unit and thermostat.

Field installed electrical conduit is required at the low voltage wire entry point. Animals like frogs, snakes, spiders and others may climb into the control box resulting in the MCB damage. **Manufacturer reserves the rights to reject warranty claim on MCB if not comply.**

Table 10-1 Low voltage control wiring requirement

CONTROL WIRING	
Wire Size	Max. Wire Length
18 AWG	150Ft
16 AWG	225Ft

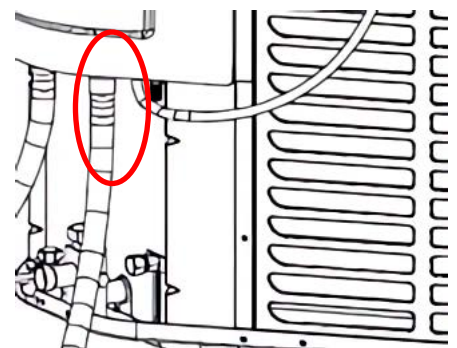
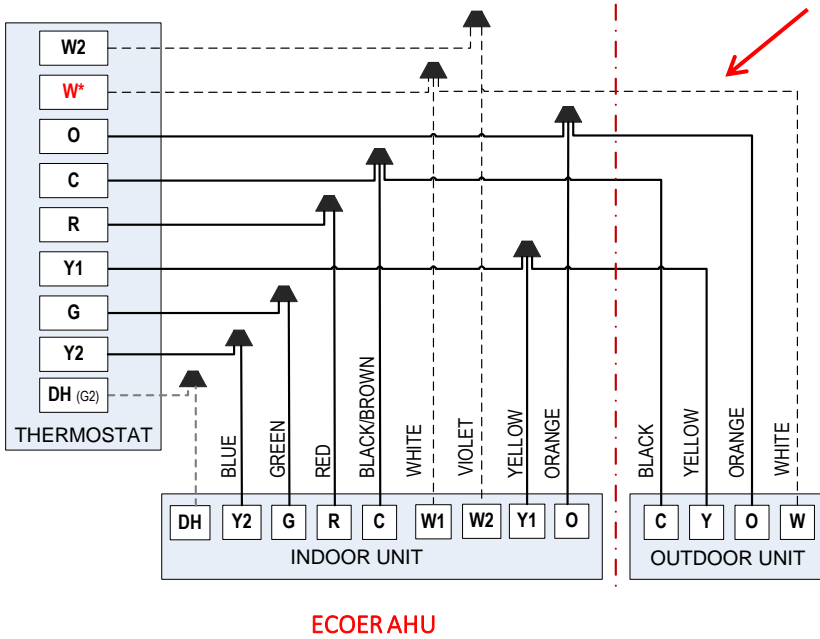


Fig 10-1 Sealing requirement

10.2 Low voltage hook-up diagrams



E-heater or Dual fuel

To activate the indoor second heater.

Outdoor W terminal outputs 24Vac once the system needs it.

- a. Work when the HP cannot be started because of $T_a <$ the value of n01 setting in heating.
- b. Work when the second heater is called because n02 setting is ON (E-Aux) and $T_a <$ the value of n03 setting in heating.
- c. Work when the HP is in defrosting.

Fig 10-2 Schematic diagram for control wiring connection


NOTES:

- 1. Be sure power supply agrees with equipment nameplate.
- 2. Power wiring and grounding of equipment must comply with local codes.
- 3. Low voltage wiring to be No. 18 AWG minimum conductor.
- 4. " - - - " means the electric auxiliary heater connection.

* Some thermostats may use W2/AUX for heat pump.

11. Electrical – High Voltage

11.1 High voltage power supply

 WARNING
<p>During installation, testing, servicing, and trouble shooting of this product, it may be necessary to work with live electrical components.</p> <p>Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.</p>

The high voltage power supply must agree with the equipment nameplate. Power wiring must comply with National, State and Local codes.

Follow instructions on unit wiring diagram located on the inside of the control box cover.

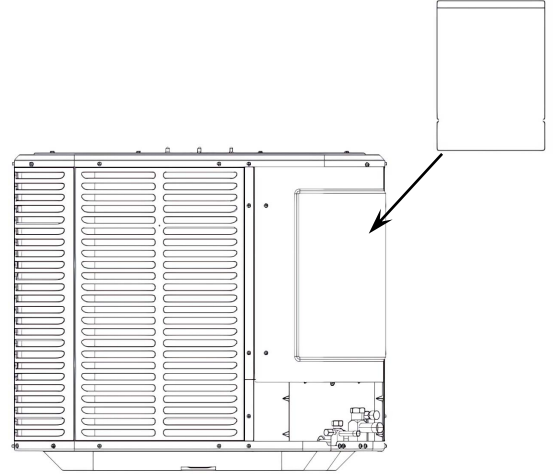


Fig 11-1 Read the Warning Label

Power Supply			
Model	Voltage	MCA	Breaker
2436	208/230V-1Ph-60Hz	24.4A	35A
4860	208/230V-1Ph-60Hz	32.5A	50A

11.2 High voltage disconnect switch

Install a separated disconnect switch at the condensing unit. Field provided flexible electrical conduit must be used for high voltage wiring.

In order to get full warranty coverage on the compressor, it's mandatory to install a surge protector to prevent the unit from damaging caused by abnormal electrical spikes.

We recommend the Installation of a GFCI (install the GFCI as per your local codes).

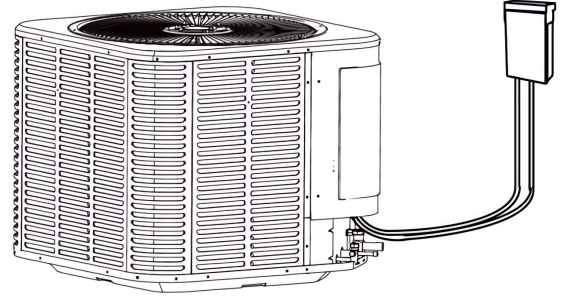


Fig 11-2 Install an independent switch

11.3 High voltage ground

Ground the condensing unit according to National, State, and Local code requirements.

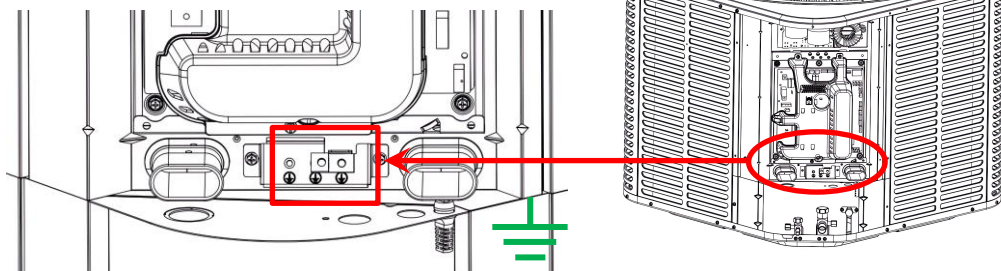


Fig 11-3 Unit grounding

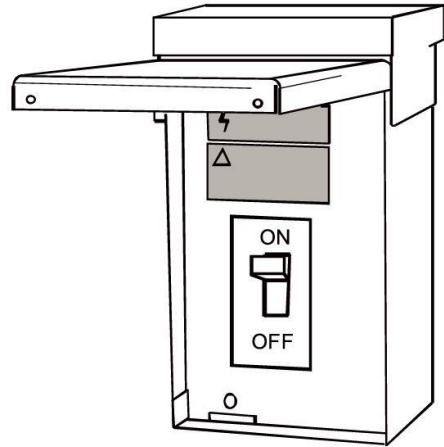
12. Start-up

Prior to start-up the unit, connect IoT device if equipped with. Refer to IoT IM and Registration Guide via ESS Pro App. At the same time, ensure chapters 5 to 11 have been completed.

1. Set the thermostat to OFF.



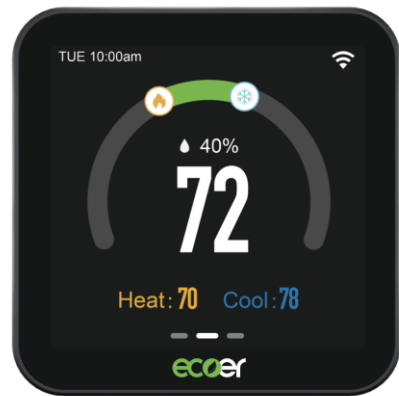
2. Turn on disconnect switch to apply power to the indoor and outdoor units.



3. Wait an hour before starting the unit if the outdoor ambient temperature < 59 °F.



4. Set the thermostat to ON.



NOTE:
It may take up to **45 minutes** in the first time for heating operation to exit start-up control. This is normal function to preheat lubricants in the bottom of compressor.

13. System Charge Adjustment

13.1 Weigh-in method

Weigh-in method can be used for the initial installation, or anytime a system charge needs to be replaced. Weigh-in method can also be used when power is not available on the job site or the ambient temperature is improper to use refrigerant coefficient and sub-cooling charge method.

When use weigh-in method in heating mode, be sure the compressor discharge superheat (DSH) meets the target value.
Basically, the liquid line sub-cooling (SC) shall not exceed 30°F.

Use **gauge port** to charge the system in heating mode, query live data by BS3 button to calculate DSH (The difference between parameter “11” and “18”) or check SC/DSH via ESS Pro App.




Table 13-1 Charge amount table

A	B	C		D
Model	Factory charge	Indoor	Charge amount for ecoer air handler	Charge multiplier for liquid line length *2
2436	The data on nameplate	24K	0	0.6 oz/ft
		36K	0	
36K		0		
48K		18oz *1		
60K		18oz *1		

- 1. Every condensing unit is factory charged for the smallest rated indoor coil combinations.** An additional amount of refrigerant adjustment is required for a large indoor coil. It’s invalid for system with electric heat or other third-party heat source whose capacity is 1.2 times of heat pump nominal capacity.
- 2. The charging guideline is calculated in 25ft of standard size line set.** A refrigerant adjustment may be necessary if the line set length is over the pre-charged 25 ft (adding 0.6 oz/ft on 3/8 liquid line respectively).

13.2 Auto charge mode

NOTES:

1. This AUTO charge mode is suitable for ambient temperature between 50°F and 115°F. But for the best results, indoor temperature should be kept between 70°F and 80°F. For outdoor ambient temperature is below 50°F, use weigh-in charge method only.



Fig 13-2 Temperature limit for AUTO charge mode

2. Start-up control is enforced to complete prior to activate the AUTO charge mode. It may take 4 to 10 minutes to exit start-up control procedure and fix the compressor speed (RPS).
3. The service valve is usually closed except in charge mode. If you need to know the suction pressure, you can log in to ESS Pro, or read the parameter of "07" from Spot check.

Enter the charge mode

Turn on the power supply for the system, select **cooling mode** at thermostat. Make sure the setting temperature is lower than indoor temperature for at least 5°F to finish this charge mode *NOTE1.

Press and hold BS4 button for five (5) seconds until SEG1 displays blinking 7. After one minute, the system will go into AUTO charge mode *NOTE2.

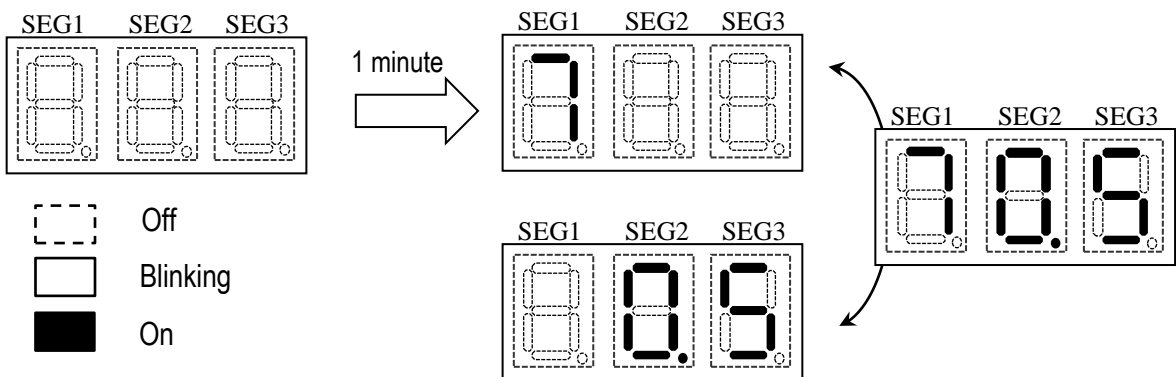


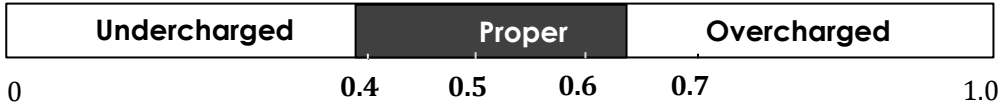
Fig 13-1 LED display in AUTO charge mode

Run the system for 15~20 minutes and check **refrigerant coefficient** number (here short for "X", $0 < X < 1$) from the LED display. If $X > 0.6$, remove refrigerant; or $X < 0.4$, add more refrigerant. Then wait for 5 minutes to allow system pressure balanced. Check the new coefficient number to make sure you get 0.5-0.6. Basically, 0.4 to 0.6 is acceptable if $7^{\circ}\text{F} \leq \text{SSH} \leq 20^{\circ}\text{F}$.

When the LED displays "--" for more than 20 minutes, stop charging and adjust the TXV opening to ensure required compressor suction superheat (Refer to the following page).

Refrigerant coefficient

The refrigerant coefficient is used to evaluate the refrigerant level in the ecoer system.



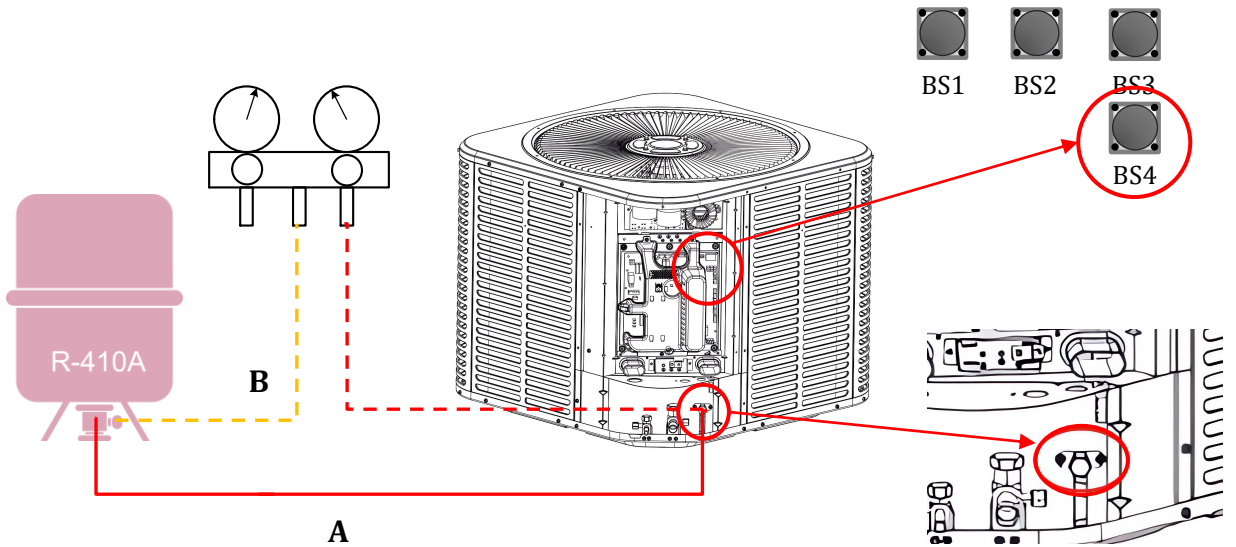
Use either way below to end AUTO charge mode

Press **BS4 once**/ After 2 hours running (Automatically EXIT)/ Turn off the system at thermostat

Fully automatic refrigerant charging:

Refrigerant charging if the unit is undercharged:

1. Connect the refrigerant tank to the service gauge port of the unit and open all the service valves.
2. Power on the system and set the thermostat to the cooling mode.
3. Press and hold the BS4 button for 5 seconds until the display starts blinking "7".
4. Wait for at least 1 hour, and the system will automatically charge the refrigerant to the appropriate level.
5. Remove the refrigerant tank.



Note:

1. Prior to opening the service valves, ensure to purge all the hoses.
2. Make sure to place the refrigerant tank upside down before connecting it.
3. Only one hose (Connection A) is needed for the refrigerant charge. If you want traditional connection, you can also use a pressure gauge (Connection B).

TIPS: How to adjust indoor TXV opening

To keep the best performance and reliability of Ecoer Smart Inverter system, be sure liquid line sub-cooling (SC) and compressor suction superheat (SSH) meet the requirements.

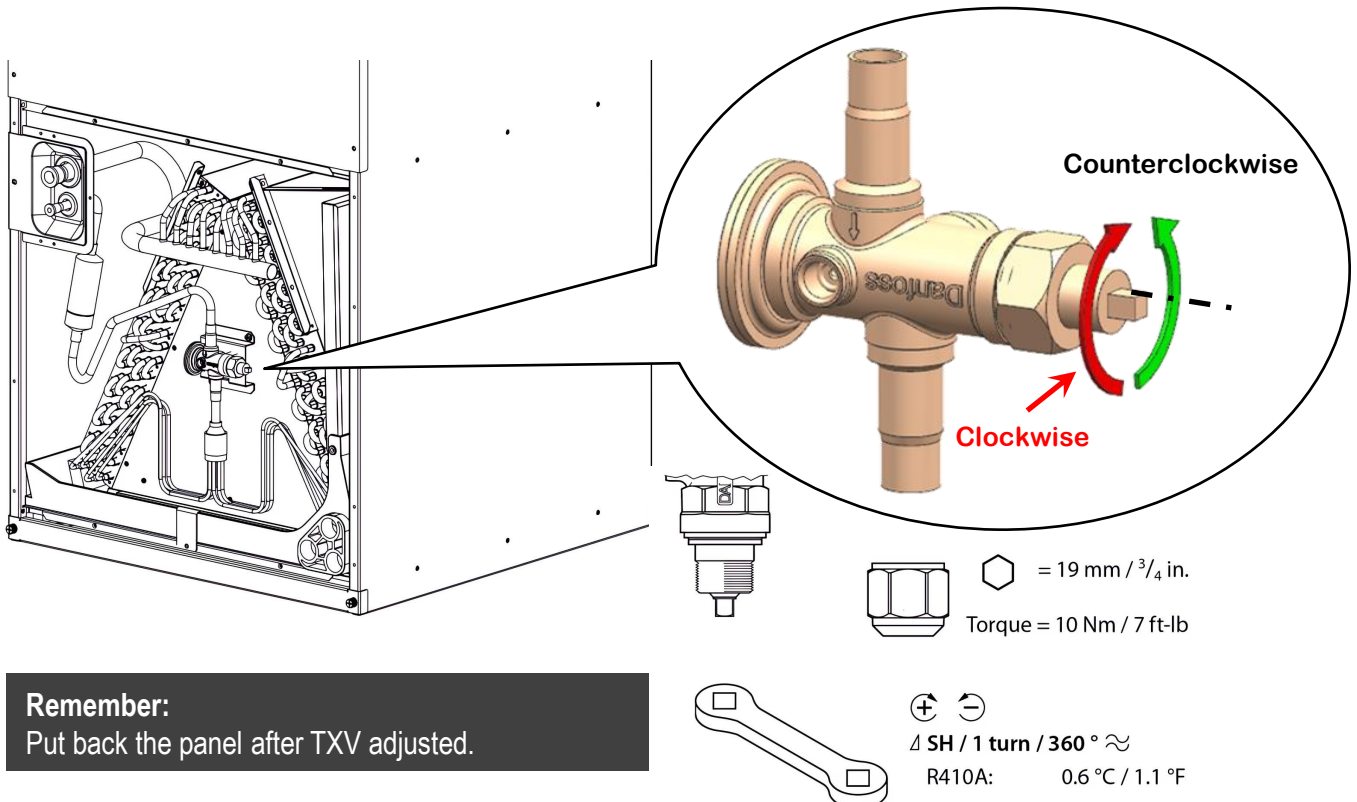


Target SC and SSH in cooling



- If the LED displays "--" in AUTO charge mode for more than 20 minutes, stop charging and use a wrench to **clockwise** the TXV to ensure SSH is no less than 7°F.
- In case that the cooling performance is abnormal due to improper superheat (i.e. SSH >20°F). Proceed as followings to complete the field adjustment.
 1. Activate AUTO charge mode from outdoor condensing unit to fix compressor speed (RPS) by press BS4 for 5 seconds on MCB. Run the system for 15~20 minutes to check refrigerant coefficient number from LED display or ESS Pro App, **add refrigerant until you get 0.5**.
 2. Open the front panel of the indoor unit, then use a wrench to **counterclockwise** the TXV until SSH ≤ 20°F. This will make more refrigerant flow into indoor coil for better cooling performance.

NOTE: Maintain a minimum of 15 minutes operation after every refrigerant amount or TXV opening adjustment (the TXV adjustment should be done at ¼ turn each time), then check live SC and SSH on ESS Pro App.



Remember:

Put back the panel after TXV adjusted.

Fig 13-3 Adjust indoor TXV opening according to SC and SSH

13.3 Sub-cooling charge

Refer to the following steps to charge refrigerant by sub-cooling degree in cooling mode.

STEP1 CALCULATE SUPERHEAT ON SUCTION VALVE

Measured suction line temperature = _____°F

Measured suction line pressure = _____PSIG

Calculated superheat value = _____°F

Table 13-2 Superheat calculation on gas service valve

Suction line TEMP (°F)	Final Superheat (°F)							
	8	10	12	14	16	18	20	22
	Suction Gauge Pressure (PSIG)							
40	101	97	93	89	86	82	78	75
42	105	101	97	93	89	86	82	78
44	110	105	101	97	93	89	86	82
46	114	110	105	101	97	93	89	86
48	118	114	110	105	101	97	93	89
50	123	118	114	110	105	101	97	93
52	128	123	118	114	110	105	101	97
54	133	128	123	118	114	110	105	101
56	138	133	128	123	118	114	110	105
58	143	138	133	128	123	118	114	110
60	148	143	138	133	128	123	118	114
62	153	148	143	138	133	128	123	118
64	159	153	148	143	138	133	128	123
66	164	159	153	148	143	138	133	128
68	170	164	159	153	148	143	138	133
70	176	170	164	159	153	148	143	138
72	182	176	170	164	159	153	148	143

STEP2 CALCULATE SUB-COOLING ON LIQUID VALVE

Measured liquid line temperature = _____°F

Measured liquid line pressure = _____PSIG

Calculated sub-cooling value = _____°F

Add refrigerant if calculated sub-cooling value is lower than the designed one. Repeat the steps above.

Table 13-3 Sub-cooling calculation on liquid service valve

Liquid line TEMP (°F)	Final Sub-cooling (°F)							
	6	7	8	9	10	11	12	13
	Liquid Gauge Pressure (PSIG)							
55	173	176	179	182	185	188	191	195
60	188	191	195	198	201	204	208	211
65	204	208	211	215	218	221	225	229
70	221	225	229	232	236	239	243	247
75	239	243	247	251	255	259	262	266
80	259	262	266	270	275	279	283	287
85	279	283	287	291	295	300	304	309
90	300	304	309	313	318	322	327	331
95	322	327	331	336	341	346	351	355
100	346	351	355	360	365	370	376	381
105	370	376	381	386	391	397	402	407
110	397	402	407	413	418	424	430	435
115	424	430	435	441	447	453	459	465
120	453	459	465	471	477	483	489	496
125	483	489	496	502	508	515	521	528

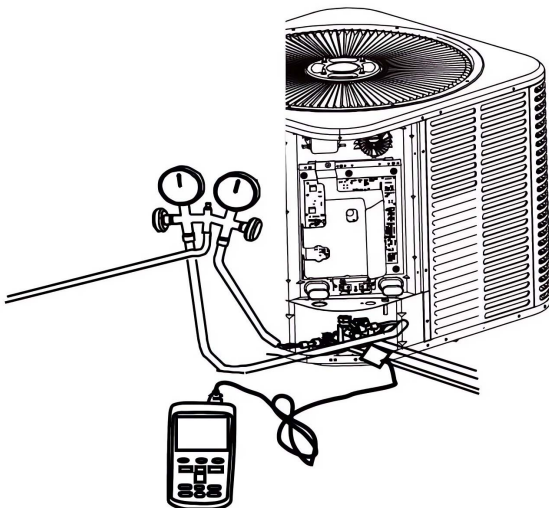


Fig 13-4 Measure the superheat or sub-cooling

Table 13-4 Designed sub-cooling degree

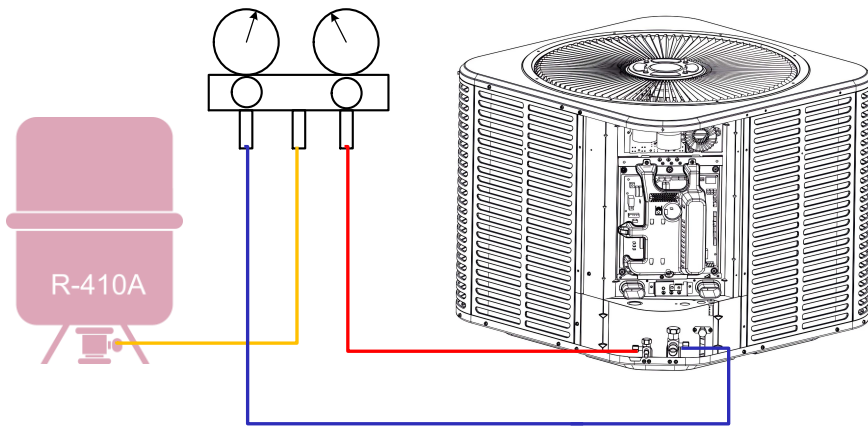
Model	Designed sub-cooling degree (SC)
24	8°F (±2°F)
36	10°F (±2°F)
48	10°F (±2°F)
60	10°F (±2°F)

STEP3 ADJUST REFRIGERANT LEVEL TO ATTAIN PROPER GAUGE PRESSURE

Add refrigerant if the sub-cooling is lower than the chart value.

1. Connect gauge hoses to refrigerant tank and liquid/gas service valves (Use gauge port instead of gas service valve for charge in heating. Note: The gauge port is normally closed, please enter the auto charge mode for charging).
2. Purge all hoses.
3. Stand the refrigerant tank upside-down and charge.
4. Stop adding refrigerant when sub-cooling matches the charging chart.

Remove refrigerant if the sub-cooling is higher than the chart value.



STEP4 STABILIZE THE SYSTEM

1. Wait five (5) minutes for the unit to stabilize between adjustments. When the sub-cooling matches the chart, the system is properly charged.
2. Remove gauge hoses.
3. Replace and tighten service port caps to prevent leaks. Plus an additional 1/6 turn may be required.

STEP5 RECORD SYSTEM INFORMATION FOR FURTHER REFERENCE

Condensing unit model	
Indoor unit model	
Measured outdoor ambient temperature	°F
Measured indoor ambient temperature	°F
Liquid gauge pressure	PSIG
Suction gauge pressure	PSIG
Measured suction line temperature	°F
Measured liquid line temperature	°F

14. System Operation

14.1 Default display

LED on main control board can display the operating status of outdoor unit (ODU).



SEG1: Normally blank, but it displays codes “0 to 9” accordingly if there is damaged sensor and command response.

SEG1 Code	Description
0	Software is updating through IoT device
1	High pressure sensor (HP) fault backup running
2	Low pressure sensor (LP) fault backup running
3	Compressor discharge temperature sensor (TD) fault backup running
4	IPM module temperature sensor (TF) fault backup running
5	Ambient temperature sensor (TA) fault backup running
6	Defrost sensor (TH) fault backup running
7	Compressor suction temperature sensor (TS) fault backup running
8	Liquid line temperature sensor (TL) fault backup running
9	IoT command response

SEG2: Normally blank, but it will display code accordingly as below if outdoor unit is running under limited condition.

SEG2 Code	Description
0	Running under high pressure limit
1	Running under low pressure limit
2	Running under discharge temperature limit
3	Running under IPM module temperature limit
4	Running under compressor current limit

SEG3: It displays outdoor unit’s operation mode.

SEG3 Code	Description
0	Stop (Y signal de-energized)
1	Ready to start-up *NOTE
2	Cooling
3	Heating
4	Oil return
5	Defrost
6	Manual defrost
7	AUTO charge mode in cooling
8	Pump down

NOTE: Compressor waits three to eight (8) minutes to restart.

Mode list (SEG3 Display)

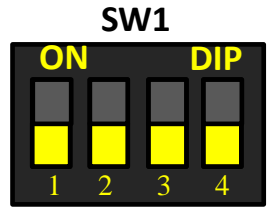
Stop or standby	
Ready to start-up	
Cooling	
Heating	
Oil return	
Defrost	
Manual defrost	
AUTO charge mode in cooling	
Pump down	

14.2 Field setting

Outdoor condensing units' functions can be applied by dipping switch and pressing buttons.

14.2.1 Setting by dip switches

SW1 Dip switch		Description	
NO.	Setting item	Status	Content
1	Snow Sensor Control	ON	Disable
		OFF (factory)	Enable
2	Capacity selection	ON	2 or 4 Ton
		OFF (factory)	3 or 5 Ton
3	AC only / Heat pump	ON	AC only
		OFF (factory)	Heat pump
4	Command ^{*a} response for IoT	ON	Disable
		OFF (factory)	Enable

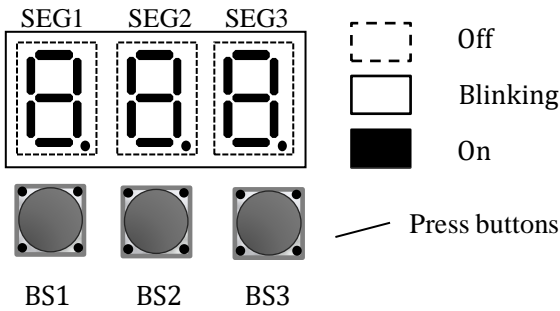


Use minor straight screwdriver to dip switch. Must power off the unit for at least two minutes to activate the change.

a. Remote field setting, troubleshooting, software programming etc.

14.2.2 Setting by pressing buttons

Query and setting operation can be done by pressing buttons on main control board.



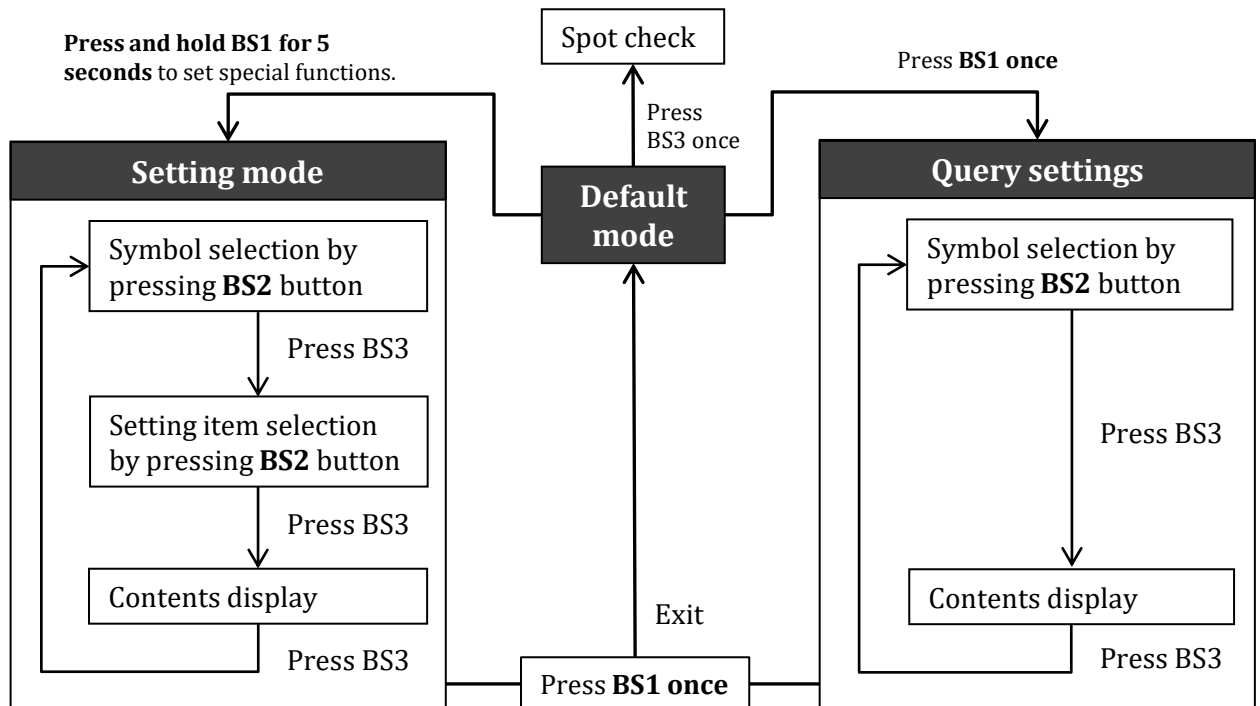
BS1: Menu or back button

BS2: UP button

BS3: Spot check and confirm button

Remarks:

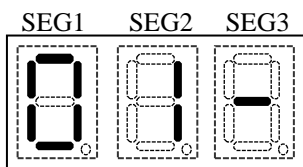
Press or tip any directions are valid.



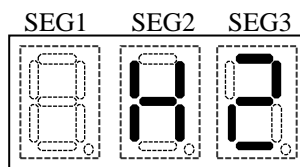
Default mode (Spot check)

System states can be showed on the 7 segments display (LED) of outdoor unit. Press **BS3** button to get the code number and corresponding information with an interval of one second.

Example: Code number



Detailed information



No.	Number content	Example	Description
Default	Refer to default display instructions	902	9: Command/Troubleshooting 0: Running under high pressure limit 2: Cooling mode
01-	Outdoor unit type and capacity	H3	H: Heat pump C: AC only 3: 3Ton
02-	Liquid line sub-cooling	10	10°F
03-	Compressor suction superheat	18	18°F
04-	Compressor speed	56	56RPS
05-	Electronic expansion valve opening	360	360pls
06-	Step of fan	8	The 8th step
07-	Low pressure (LP sensor)	145	145psig
08-	High pressure (HP sensor)	350	350psig
09-	Outdoor ambient temp. (TA)	95	95°F
10-	Compressor suction temp. (TS)	70	70°F
11-	Compressor discharge temp. (TD)	170	170°F
12-	Defrost sensor temp. (TH)	80	80°F
13-	Liquid line temp. (TL)	70	70°F
14-	Inverter module temp. (TF)	150	150°F
15-	Target evaporating temp. (Tes)	43	43°F
16-	Current evaporating temp. (Te)	45	45°F
17-	Target condensing temp. (Tcs)	104	104°F
18-	Current condensing temp. (Tc)	112	112°F
19-	Compressor DC current	10.1	10.1A
20-	Undercharged refrigerant signal	1	0: None 1: Level 1 2: Level 2
21-	Main software version	610	Ver 610
22-	Inverter software version	38	Ver 38
23-	Current fault	E1	Display up to 5 * codes
24-	The last fault	F1	--: none
25-	Fault before the last fault	F2	--: none
26-	Product series	3	3: Pro series

Remarks: When multi-error codes exist at the same time, each code will be displayed one by one with an interval of one (1) second.

Setting mode

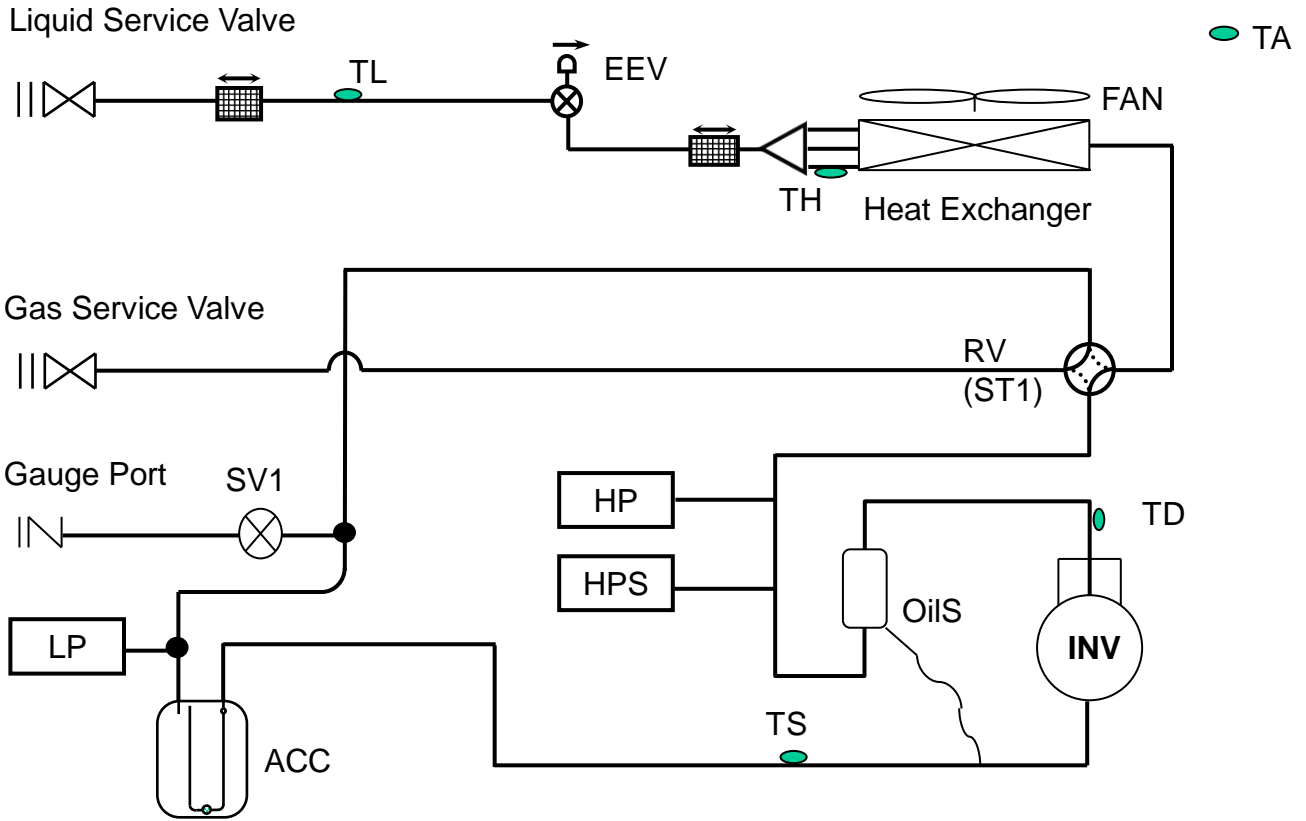
Press and hold **BS1** button for five (5) seconds to enter the parameter setting interface. The latest setting will be taken as the final one.

Symbol	Function	Item	Description
n00	Mode choice	0 (factory)	Normal (Energy Saving) mode
		1	Dry mode *1
		2	High capacity mode *2
n01	Forced heat pump stop when ambient temperature is lower than specified value. Switching to heat by gas furnace or boiler in cold winter.	0	Stop heat pump when TA<-22°F
		1 (factory)	Stop heat pump when TA<-3°F
		2	Stop heat pump when TA<15 °F
		3	Stop heat pump when TA<30 °F
		4	Stop heat pump when TA<40°F
n02	Indoor second heater for outdoor unit outputs 24VAC at W terminal (CN5).	0 (factory)	ON (Electric auxiliary heater)
		1	OFF (Furnace or Boiler)
n03	Outdoor unit outputs 24VAC at W terminal (CN5) when ambient temperature is lower than specified value to start indoor electric auxiliary heater.	0 (factory)	TA<15°F (24VAC output)
		1	TA<30°F (24VAC output)
		2	TA<40°F (24VAC output)
		3	TA<-3°F (24VAC output)
		4	OFF
n04	Defrost mode setting *3	0	Defrost in heavy snow area
		1 (factory)	Standard mode
		2	Defrost in light snow area
n05	Silent mode setting	0 (factory)	None silent mode
		1	Silent mode (level 1)
		2	Super silent mode (level 2)
		3	Night silent mode (level 1)
		4	Night super silent mode (level 2)
n06	Night silent setting- start time	0	17:00
		1 (factory)	18:00
		2	19:00
		3	20:00
		4	21:00
n07	Night silent setting- end time	0	5:00
		1 (factory)	6:00
		2	7:00
		3	8:00
		4	9:00
n08	Forced defrost	0 (factory)	OFF
		1	ON *4
n18	Product Series setting	3	Pro series

Remarks:

1. The evaporating temperature of indoor coil can drop down to 28°F.
2. The evaporating temperature of indoor coil can drop down to 28°F in cooling mode, and the condensing temperature can go up to 122°F in heating mode.
3. Reduce about 10% heating time for heavy snow area, increase about 10% heating time for light snow area.
4. System enters defrost after the heating start-up and an extra five minutes.

14.3 Major components function



Name	Symbol	Function
Inverter compressor	INV	Adjusts refrigerant flow rate by changing the speed (RPS) based on objective pressure.
Oil separator	OilS	The compressor oil is collected and returned to the compressor.
Outdoor fan	FAN	Outputs heat exchanger capacity by adjusting the motor rotation speed based on operating pressure.
Electronic expansion valve	EEV	1) Fully open in cooling mode and defrost operation. 2) Control compressor discharge superheat in heating mode.
Reversing valve	RV (ST1)	Switches the operation mode between heating and cooling (including defrost control).
Solenoid valve 1	SV1	(Normally close) Control charging on and off when in charging mode.
Temperature sensor	TH	Uses to control defrost during heating operation.
	TA	Uses to detect outdoor air temperature and control fan speed.
	TS	Uses to detect compressor suction temperature and calculate compressor suction superheat (SSH).
	TL	Uses to detect liquid line temperature and calculate sub-cooling (SC).
	TD	Uses to detect compressor discharge temperature and calculate discharge superheat (DSH).
	TF	Uses to detect heat sink temperature of inverter module.
High pressure sensor	HP	Uses to detect high pressure.
Low pressure sensor	LP	Uses to detect low pressure.
Accumulator	ACC	Uses to store excess refrigerant.

14.4 Control logic description

14.4.1 Operation mode

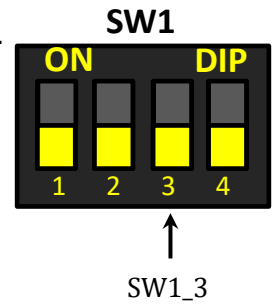
SW1_3=OFF (factory), Ecoer system uses Y/O/C signal to operate heat pump function.

SW1_3=ON has been set, Ecoer system uses Y/C signal to run cooling only.

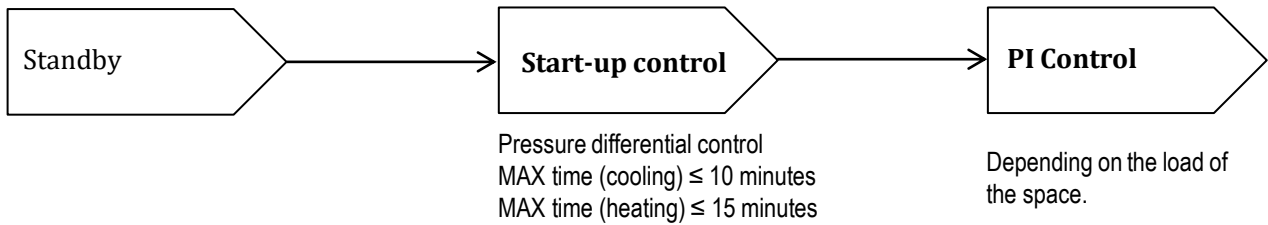
Normal operation:

Compressor control / EEV control / Fan motor control / Protection control

More detailed information can be found on Ecoer Decades Pro service manual.

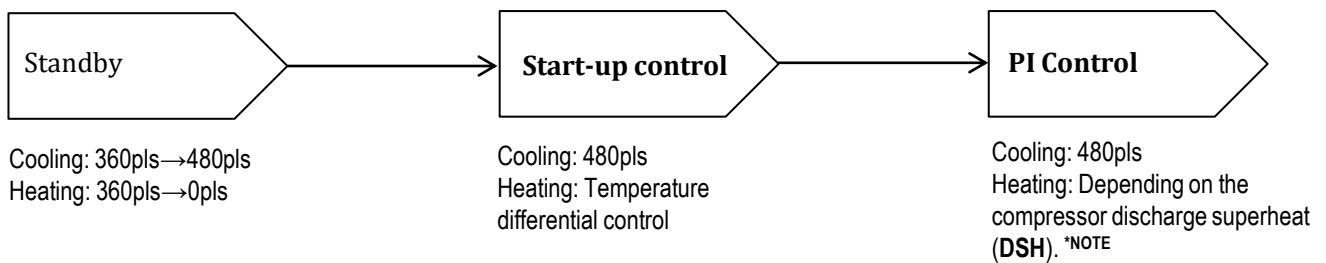


14.4.2 Compressor control



Outdoor Capacity	2 Ton	3 Ton	4 Ton	5 Ton
Cooling/Heating Min RPS	18	18	18	18
Cooling Max RPS	70	86	66	76
Heating Max RPS	90	106	86	92

14.4.3 Outdoor electronic expansion valve (EEV) control



NOTE: Heating DSH should be between 25°F and 60°F with proper refrigerant level.

- **Overcharged:** DSH is less than 18 °F with EEV opening < 72pls.
- **Undercharged:** DSH is higher than 60 °F with EEV opening ≥ 460pls

14.4.4 Defrost control

This system carries out demand defrost control if any one of the following conditions satisfy.

I. The calculated temperature difference between ambient temperature (TA) and defrost temperature (TH) is called Delta T. After Delta T is achieved and continues for 5 minutes.

- a) TA is between 41°F and 59°F : TH ≤ 30°F, Delta T = 18°F
- b) TA is between 19°F and 41°F : TH ≤ 30°F, Delta T = 12~18°F
- c) TA is less than 19°F : TH < 9°F, accumulative compressor run time ≥ 80 minutes

TH back-up running: TA < 59°F and LP ≤ 90PSIG, accumulative compressor run time ≥ 60 minutes

II. After “Minimum Run Time” (MRT) is achieved.

- a) MRT is 3.5 hours if TA is less than 23°F
- b) MRT is 2 hours if TA is between 23°F and 43°F

III. The high pressure drops below 245PSIG for 20 minutes if TA is between 14°F and 28°F.

EXIT :

Defrost will be terminated once defrost temperature sensor (TH) reaches 64°F for one (1) minute or the defrost time has exceeded eight (8) minutes.

SETTING :

Defrost mode setting (n04) offers termination options for different geographical conditions.

- a) Defrost in heavy snow area will extend defrost for one (1) minute, but reduce the heating time to execute more defrost cycles.
- b) Defrost in light snow area will reduce defrost for 30 seconds.

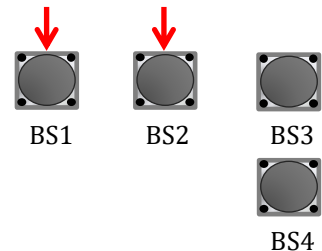
14.4.5 Manual Defrost

Manual defrosting mode can be used when verifying defrosting or forcing defrosting.

Note: After 5-10 minutes of continuous heating operation, the unit can respond to manual defrosting in time; otherwise, the unit will enter after meeting the requirements.

Enter in either way:

- a. n08 setting;
- b. Hold on BS1+BS2 for more than 5 seconds, release and wait about 1 minute.



Exit in either way:

Defrost exit automatically/Heating demand off/Power off

15. Troubleshooting

If the system does not operate properly besides any malfunctions. Check the system based on the following procedures.

Symptoms	Possible causes	Solutions
System does not start-up but the digital tube shows normally	<ul style="list-style-type: none"> No 24 VAC for Y signal from thermostat. Incompatible thermostat 	<ul style="list-style-type: none"> Be sure Y/O/C wirings are connected correctly and the cooling/heating setting temperature at thermostat is proper Use other traditional 24VAC thermostats
System operates mode reversely	<ul style="list-style-type: none"> Incorrect O/B signal selection 	<ul style="list-style-type: none"> Choose O for cooling at thermostat
System cannot cool well	<ul style="list-style-type: none"> Outside temperature is too high Outside temperature is too low Dirty air filter or blocked duct Lack of refrigerant Refrigerant has been blocked in the condenser coil 	<ul style="list-style-type: none"> Normal protection control to limit RPS Ensure the cooling loads Replace the air filter and eliminate any obstacles. Check refrigerant amount or any leaks. Counterclockwise the TXV (Make sure the refrigerant coefficient is 0.6)
System cannot heat well	<ul style="list-style-type: none"> Outside temperature is too low but no third-party heat inside The outdoor coil is dirty or has been covered by heavy snow Dirty air filter Micro channel coil has been used for heat pump Lack of refrigerant 	<ul style="list-style-type: none"> Install auxiliary heat for backup *Dual-heating is recommended Clean the outdoor coil Replace the air filter No micro channel coils shall be used for heat pump Check refrigerant amount or any leaks

Remarks:

Ecoer systems are compatible with most traditional 24VAC thermostats.



CAUTION

Reversing valve is energized (208/230VAC) in heating mode.

Error codes List for Condensing Unit

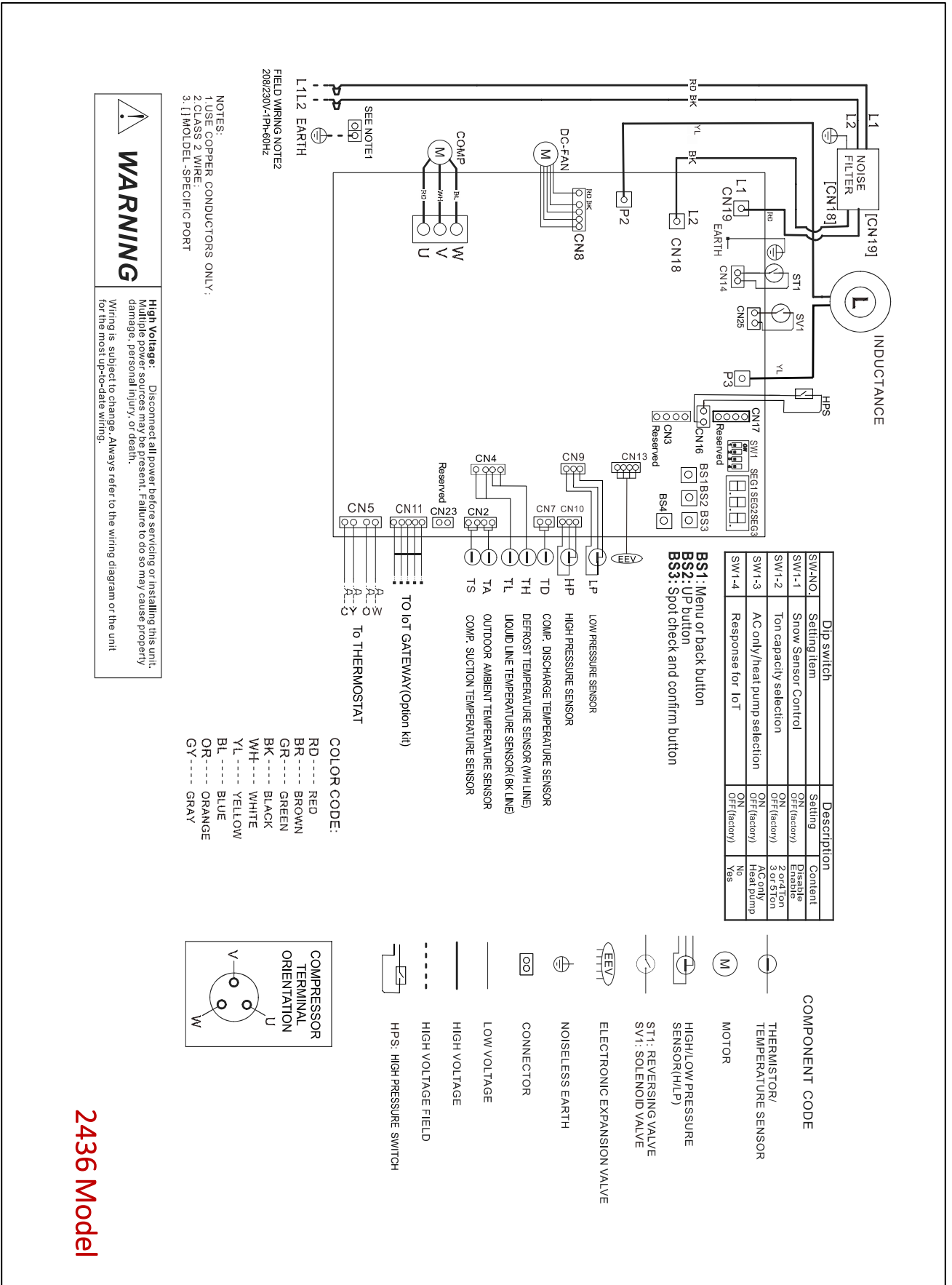
Error codes can be inquired by BS3 button, and seen on Ecoer Smart Service Pro App. **Sign in App >Files >Service, refer to Ecoer Decades Pro service manual for troubleshooting details.**

Code	Description	Legend
P1	High pressure protection	
E1	System locks up when P1 has occurred six times in 3 hours.	Cannot restart *1
P2	Low pressure protection in cooling mode	
E2	System locks up when P2 has occurred six times within 3 hours.	Cannot restart *1
P3	Compressor discharge temperature (TD) protection	
E3	System locks up when P3 has occurred six times within 3 hours.	Cannot restart *1
P4	Compressor discharge temperature (TD) sensor error	
P5	Inverter module temperature (TF) protection	
E5	System locks up when P5 has occurred six times within 3 hours.	Cannot restart *1
P6	Compressor over-current protection	
E6	System locks up when P6 has occurred six times within 3 hours.	Cannot restart *1
P7	Liquid slugging protection	
E7	System locks up when P7 has occurred three times within 5 hours.	Cannot restart *1
P8	Low compressor voltage protection	
E8	System locks up when P8 has occurred three times within an hour.	Cannot restart *1
P9	Incorrect compressor line sequence	Cannot restart *1
PA	DC fan motor over-load protection	Cannot restart *1
F1	Ambient temperature (TA) sensor fault	Backup running*2
F2	Compressor suction temperature (TS) sensor fault	Backup running*2
F3	Liquid line temperature (TL) sensor fault	Backup running*2
F4	Defrost temperature (TH) sensor fault	Backup running*2
F5	Compressor discharge temperature (TD) sensor fault	Backup running*2
F6	Inverter module temperature (TF) sensor fault	Backup running*2
F7	High pressure (HP) sensor fault	Backup running*2
F8	Low pressure (LP) sensor fault	Backup running*2
E4	Communication fault between main chip and INV drive chip	Cannot restart *1
H0	Heavy undercharge limit operation	
H1	Ambient temperature limit operation in cooling	
H2	Ambient temperature limit operation in heating	
H3	Abnormal switch alarm for reversing valve	Alarm
H4	Defrost temperature (TH) sensor error	
H5	EEPROM fault	
H6	Low voltage alarm	
HF	Abnormal function control	Alarm
C0-CC	Compressor INV module protection	
E0	System locks up when C0~CA has occurred three times within an hour.	Cannot restart *1

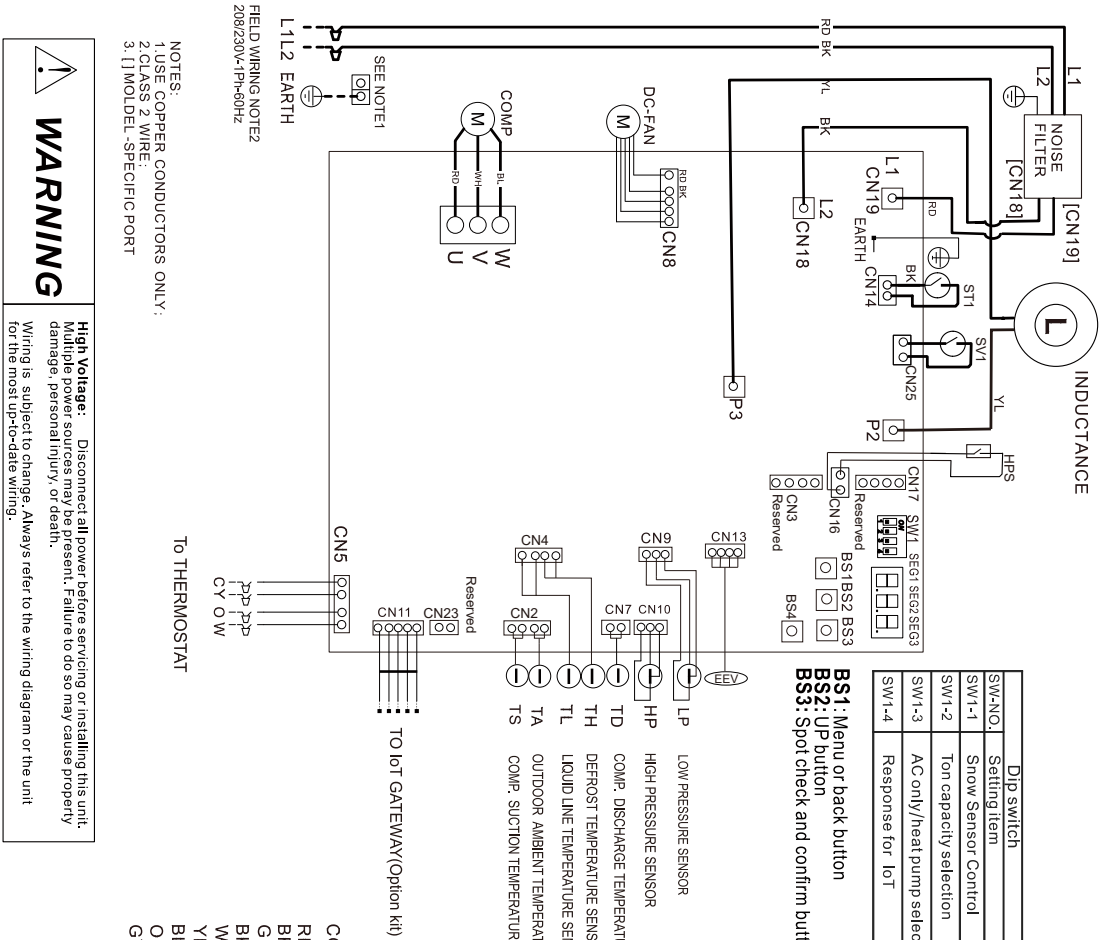
Remarks:

1. Disconnect power supply switch for 5 minutes to reset, then turn on power supply for the unit.
2. Unit goes to backup running under sensors fault varies from 7 to 120 days. Allow up to two (2) sensors backup running at the same time.

16. Wiring Diagram



2436 Model



Dip switch	Setting Item	Description	Content
SW-NO.1	Snow Sensor Control	OFF(factory)	Disable
SW1-1	Ton capacity selection	ON	2 or 4 ton
SW1-2	AC only/heat pump selection	ON	AC only
SW1-3	Response for IoT	ON	Heat pump
SW1-4		ON	No
		OFF(factory)	Yes

BS1: Menu or back button
BS2: UP button
BS3: Spot check and confirm button

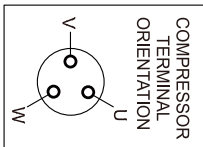
- NOTES:
 1. USE COPPER CONDUCTORS ONLY;
 2. CLASS 2 WIRE;
 3. [] MOLD-LEVEL-SPECIFIC PORT

FIELD WIRING NOTE2
 208/230V-1PH-60HZ

WARNING

High Voltage: Disconnect all power before servicing or installing this unit. Multiple power sources may be present. Failure to do so may cause property damage, personal injury, or death. Wiring is subject to change. Always refer to the wiring diagram or the unit for the most up-to-date wiring.

COLOR CODE:
 RD --- RED
 BR --- BROWN
 GR --- GREEN
 BK --- BLACK
 WH --- WHITE
 YL --- YELLOW
 BL --- BLUE
 OR --- ORANGE
 GY --- GRAY



- THERMISTOR/TEMPERATURE SENSOR
- MOTOR
- HIGH/LOW PRESSURE SENSOR(H/LP)
- ST1: REVERSING VALVE
SV1: SOLENOID VALVE
- ELECTRONIC EXPANSION VALVE
- NOISELESS EARTH
- CONNECTOR
- LOW VOLTAGE
- HIGH VOLTAGE
- HIGH VOLTAGE FIELD
- HPS: HIGH PRESSURE SWITCH

4860 Model

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